The Sage Encyclopedia of Intercultural Competence

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Main content

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Encyclopedia of Intercultural Competence draws together multiple concepts and theories related to interaction between groups of people with different cultural identities. As such, a wide range of disciplines and perspectives are represented in the entries, spanning education, healthcare, and the social sciences. What distinguishes these volumes from similar works, such as Jane Jackson's Handbook of Language and Intercultural Communication (Routledge 2012) is the broadening of scope beyond verbal communication to include values, ethics, customs, and culture.

Generally, the implicit contrast set is between English-speaking North Americans and other countries...

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